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SEP 09 2003

**DIRECTOR'S OFFICE
TECHNOLOGY CENTER 3600**

In re Application of:
Michael C. Scroggie, et al
Application No. 09/756,788
Filed: January 10, 2001
For: SYSTEM AND METHOD
FOR PROVIDING SHOPPING AIDS AND
INCENTIVES TO CUSTOMERS
THROUGH A COMPUTER NETWORK

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LETTER

This application is before the Group Director of Group 3620 for a review of the Office action mailed May 21, 2003. A review of that action reveals that inappropriate comments were made by the examiner. Consequently, the Office action has been expunged from the file. A new Office action with a new period for response will be mailed in due course.

John J. Love, Director
Technology Center 3600
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